

2011 CHRISTMAS PERIOD

DOMAIN CHARTER GROUP WILL BE CLOSED FROM THE 23RD DECEMBER 2011 RETURNING ON THE 3RD JANUARY 2012.

If urgent repairs occur over the Christmas period, please be aware that your property manager may not be contactable between the above dates. Note that you are able to authorise an **urgent repair up to \$1800.00.**

See the attached the list of what is considered to be an urgent repair.

Below is a list of tradesman that we use and trust; they will be on call over the Holiday period.

SOUTH EASTERN SUBURBS		
PLUMBER	VISION PLUMBING - JAMES	0425 737 264
ELECTRICIAN	STH EASTERN ELECTRICS – JUSTIN	0417 513 007/9590 9066
NORTH WESTERN SURROUNDS		
PLUMBER	ALL ASPECTS - TIM BAXTER	0406 002 396
ELECTRICIAN	VISION PLUMBING - JAMES	0425 737 264
	MUSCAT ELECTRICAL – MICHAEL	0416 017 215
GEELONG & SURROUNDS		
PLUMBER	CALL YOUR LOCAL EMERGENCY	
ELECTRICIAN	CALL YOUR LOCAL EMERGENCY	

FOR FIRE, FLOODING, STRUCTURAL DAMAGE:

PLEASE CALL THE STATE EMERGENCY SERVICES ON 132500

If an emergency, or after you have tried to rectify it yourself unsuccessfully, please contact your Pty Mgr via SMS or email. Remember – you will be invoiced if deemed to be your responsibility and are at fault.

For all other non urgent repairs please send the appropriate manager an email and we will attend to as soon as we can upon our return.

alex@domaincharter.com.au

joe@domaincharter.com.au

olivia@domaincharter.com.au

kim@domaincharter.com.au

*FROM ALL OF US AT DOMAIN CHARTER GROUP WE WISH YOU A
SAFE AND HAPPY CHRISTMAS AND WE LOOK FORWARD TO AN
ENJOYABLE NEW YEAR IN 2012!*



URGENT REPAIRS INCLUDE

PLEASE REMEMBER THAT YOU WILL BE INVOICED IF DEEMED YOUR RESPONSIBILITY AND ARE AT FAULT.....

- BURST WATER SERVICE
- BLOCKED OR BROKEN TOILET SYSTEM
- MAJOR ROOF LEAK
- GAS LEAK
- DANGEROUS ELECTRICAL FAULT
- FLOODING OR SERIOUS FLOOD DAMAGE
- FAILURE OR BREAKDOWN OF THE GAS, ELECTRICITY, OR WATER SUPPLY
- ANY FAULT OR DAMAGE IN THE PREMISES THAT MAKES THE PREMISES UNSAFE OR INSECURE
- AN APPLIANCE, FITTING OR FIXTURE THAT IS NOT WORKING PROPERLY AND CAUSES A SUBSTANTIAL AMOUNT OF WATER TO BE WASTED.
- SERIOUS FAULT IN A STAIRCASE.